



LIMITED LIFETIME WARRANTY

This product has been manufactured and tested to the highest quality standards. We offer our customers thoughtfully crafted fixtures & accessories, engineered for enduring performance over years of use.

WHO IS COVERED BY THE WARRANTY

This warranty extends to the original purchaser only. This warranty is not transferable, between homes or owners and is only applicable to residential use. Please maintain sales receipt as will be needed for all warranty claims without exception.

WHAT IS COVERED BY THE WARRANTY

TrueSource Home Specialties warrants this product against defects due to material or craftsmanship error during the warranty period. TrueSource Home Specialties will provide replacement parts at no charge, or at its option, replace any product or part of the product that is deemed defective, under normal installation, use, service and maintenance. If TrueSource Home Specialties is unable to provide a replacement and repair is not practical or cannot be made in a timely fashion, TrueSource Home Specialties reserves the right to refund the purchase price in exchange for the repair or replacement of the product. The original sales receipt, order number, and/or proof of purchase must be presented at the time of the warranty claim, without exception, for this warranty to be applied to all TrueSource Home Specialties products.

CONDITIONS AND EXCLUSIONS

This warranty will not cover any damages that might be caused by the product. (Some states do not allow such limitation, so this reference may not apply to you.) TrueSource Home Specialties reserves the right to inspect any sink reported to be defective prior to any replacement of the sink. All decisions are final.

- TrueSource Home Specialties warranty does not cover discontinued products.
- TrueSource Home Specialties warranty does not cover labor cost and other related charges such as diagnosis fees occurred for the warrantied items.
- TrueSource Home Specialties will not be responsible for product failures due to lack of maintenance or proper use. Please read your care and maintenance documentation to determine the limits of proper use.
- TrueSource Home Specialties recommends installing all TrueSource Home Specialties products with a licensed, professional plumber. TrueSource Home Specialties will not be held responsible for any damage or product failure due to improper installation, misuse, or failure to use a licensed professional. Please read your care and maintenance documentation to determine the limits of proper use.
- TrueSource Home Specialties warranty does not cover outdoor use and commercial use.
- TrueSource Home Specialties warranty does not cover any modification made to the product after it left our premises.
- Sink Grids, Strainers, accessories such as wood chopping boards are specifically excluded from this warranty. (Faucets hoses are limited to one year)



NON-APPLICABILITY OF THIS WARRANTY

***Accessories are NOT warranted any and all warranty conditions on sinks.**

By the purchase and use of our products, you agree that TrueSource Home Specialties is not liable for incidental, consequential or special damages associated with the return, replacement, installation or use of the product. This includes freight costs, cartridge replacement, labor, travel time, lost profit, home damages and other contingent liabilities and costs (including, without limitation, costs associated with experts, investigations, analyses, attorneys and other professionals and services). The TrueSource Home Specialties warranty is a comprehensive and explicit limit of liability and all items outside of it are not addressable by or the responsibility of TrueSource Home Specialties. Certain states have variances regarding implied warranties and in those situations, we remain fully compliant.

TrueSource Home Specialties makes no implication that products comply with any or all local building or plumbing codes. It is the consumer's responsibility to determine local code compliance. This warranty extends to the original purchaser and first consumer.

For additional information or warranty issues please contact us.

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